



## How Can Your Scholes Help You?

Your Scholes is a small team of volunteers that's here to help those in the village struggling to cope with the current situation. Due to the breadth of need in Scholes, and our limited resources, here are a few Q&As to help you decide if Your Scholes can help you.

### 1. Can you cope?

If you can't get out and don't have family, friends, neighbours or carers who can help, then Your Scholes is here to assist you.

### 2. What can you help me with?

If there is no one else to help you, we can help with your weekly, medicine, dog walking and will even provide you with a friendly call if needed. Unfortunately, we don't have the resources to help with non-critical things like newspaper deliveries or posting items.

### 3. What if I just need a bit of shopping?

If you just need a bottle of milk or a few items from the shop, you should contact Barwick Stores at [barwickstores@gmail.com](mailto:barwickstores@gmail.com) or on 0113 2811140. Barwick Stores will be able to take your order and deliver it free of charge.

### 4. When should I let you know I need help?

If you need help with food or medicine on an ongoing basis you should contact us now. If you think you'll need help in the future, you should contact us a day or two before you need something.

### 5. How do I get in touch?

To let us know you need help, please complete the form on the [Request Support](#) section of our website. If you are unable to do so, call 07512314312 (9-5 Monday to Friday only).

### 6. What happens then?

If you need ongoing support, we will send your details to NET who will process your request. If you need a bit of help to get you through a difficult patch, our Volunteer Management team will be in touch to find out what it is you need and if we can help.

### 7. How do I pay for my shopping?

Wherever possible, payment should be made in cash to the volunteer when your delivery is made. If you don't have cash, cheque and bank transfer are acceptable but you should mention this when making your request.

### 8. You've been helpful but I have more questions...

If we've not managed to answer your question, please email us at [youscholes@gmail.com](mailto:youscholes@gmail.com) or call 07512314312 (9-5 Monday to Friday only).

